



# User Guide Training Collar for Small Pets Please read the entire guide before using



Thank you for purchasing the Elecane Training Collar.

The product has been specially developed for small dogs and their owners.

Dear dog lovers, our company and its employees love pets and do not want to harm them in any way. That's why only **humane** ways of influence, such as sound alerts and vibration.

Based on various **Elecane** test models, **training collar** achieves an **efficacy** of around **94%** in **dogs** and **85%** in **cats**. Unfortunately, 6% of dogs and 15% of cats don't respond to sound and vibration due to the peculiarity of the **temperament and sensitivity** of the pet.

IMPORTANT! If our product is not helpful for your pet, feel free to contact our support team at support@elecane.com and we will help you or refund your purchase.



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### **Features**

- This device comes with a Rechargeable Remote, which has lock key features that can be used to control up to two receiving collars.
- 2. The receiving collar is weatherproof and can be used in every type of weather.
- 3. Elecane training collar is suitable for pets that weigh from 4 to 80 lbs.
- 4. You can control your pets for up to a distance of 1000 feet.
- The collar has different modes beep mode, vibration mode, and beep and vibration mode.
- **6.** You can adjust the intensity of the vibrations from 1-8, depending on your needs.
- Safety Mode: if the Launch button is held down for more than 8 seconds, the remote will enter Safety Mode to prevent potential harm to your dog. The buttons on the remote will become unresponsive and the screen will blink for 30 seconds.
- 8. Power saving mode: the receiver collar will go into Standby Mode if it sits idle for more than 5 minutes. Moving the collar will reactivate it. Do not worry about the sound of rattling plastic. It's the standby sensor which works by moving around inside.
- On/Off function for the remote: to avoid accidental button presses and to save battery, the remote can be turned on and off at will.

# Note: This collar is designed for pet training by owners. It is by no means an automatic tool.

### Precautions

DO NOT use this product on aggressive pets!

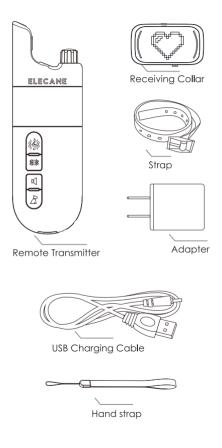
### CAUTION Risk of skin damage

- Do not allow your pets to wear the collar for more than 12 hours for every 24-hour timeline.
- It is recommended that you change the position of the collar on the neck of your pet every 1 or 2 hours.
- If you are connecting a leash to a separate collar on your pet, be sure that it does not put excessive pressure on the electronic collar.
- Examine your dog's neck every day for signs of soreness or chafing caused by prolonged use of the collar.
- If you find a rash on the neck of your pet, cease to use the collar until the injured skin is fully healed.
- If the condition persists for more than 48 hours, kindly contact your veterinarian.

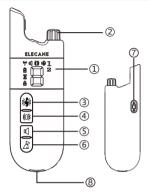
### **CAUTION Battery life**

- Please ensure that you charge both the receiving collar and the remote control before using.
- To help extend the battery life of this product, please charge them once per month if you do not intend to use it for an extended period.

# Components



### **Remote control overview**



- 1. LED screen
- Intensity up/down rotary knob
- Beep + Vibration button
- 4. Vibration button
- 5. Beep button
- 6. Channel button
- 7. Lock key switch
- 8. Charging port
- 0 1-8 level
- 🕸 Vibration mode
- Beep + Vibration
- ♥ Signal mark
- Full battery

- Low battery
- Key lock
- 1 Collar 1
- 2 Collar 2
- 12 Channel 1&2

## LED Screen Remote Control

- I Beep Mode: When this symbol is displayed, this means that the beep mode has been activated on the receiving collar. You can adjust the intensity of the beep level from 1-8 using the rotary knob.
- Vibration Mode: When this symbol is displayed, this means that vibration mode has been activated on the receiving collar. You can adjust the intensity of the vibration level from 1-8 using the rotary knob.
  - Beep + Vibration Mode: When this symbol is displayed, this means that vibration alongside a beep has been activated on the receiving collar. You can also adjust the level of intensity of vibrations from 1-8 using the rotary knob.
- Signal: When this symbol is displayed, this means that the transmitter is launching a signal.
- Full battery: When this symbol is displayed during charging, this means that the battery is fully charged.
- Low battery: When this symbol is displayed, this means that the transmitter is low in battery and needs to be recharged.
- This symbol signifies that the remote is locked. To unlock, push up/down the switch. To lock, repeat likewise.
- **1 Channel 1:** select this channel control Collar 1.
- **2 Channel 2:** select this channel control Collar 2.
- 12 Channel 1+2: select this channel control both Collars simultaneously.

### Remote control buttons

#### Beep+Vibration/Vibration/Beep button (3,4,5):

Press this button to launch the correct signal. **Channel button (6):** Press this button to switch between the two collars in cases where you are using two collars simultaneously.

#### **Battery Information**

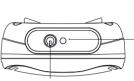
**Charging port:** Plug the USB charging cable into the port to charge the remote transmitter.

- Lithium battery: Use 3.7V 500mAh for the remote transmitter
- Lithium battery: Use 3.7V 480mAh for the receiving collar
- Operating frequency: RF433 MHZ
- Please ensure that you charge both the receiving collar and the remote transmitter before using
- To extend the battery life of this product, please charge them at least once every month if you do not intend to use it for an extended period.

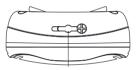


### **Receiving Collar Overview**

Indicator light



On/Off (Press 1 Sec.) Collar pairing (Press 3 Sec.) See page 13 for details



Charging port

#### **Battery Information**

- Lithium battery: Use 3.7V 480mAh for the receiving collar
- Operating frequency: RF433 MHZ
- Please ensure that you charge both the receiving collar and the remote transmitter before using
- To extend the battery life of this product, please charge them at least once every month if you do not intend to use it for an extended period.

### How to use ELECANE Training Collar for Small Pets

#### STEP 1 - Setting up the remote.

Charge the receiving collar and the remote transmitter before use!

To extend the battery life of this product, please charge them at least once every month if you do not intend to use it for an extended period.

#### Charging the remote

- 1. Plug the USB charging cable into the charging port.
- 2. Plug the adapter into a standard outlet.
- 3. When charging, the number [] will be lighting circularly.
- The LED screen will display a symbol once fully charged, which takes place in two and a half hours. Remove the USB charging cable after charging is completed.

Low battery indicator: The LED screen will display and flash for 30 seconds, after which the transmitter will be turned off automatically.

#### How to use the remote transmitter

- 1. Push down the key lock switch, and the LED screen light will turn on.
- Press Beep/Vibration/Beep+Vibration button, and the LED screen will display, which means the corresponding mode is activated.

- 3. Rotate the knob according to the intensity of vibration that you desire.
- Select the appropriate channel (corresponding to collar 1, collar 2 or both at the same time).
- Hold the remote horizontally and away from your body to achieve optimal range. (The range may be affected by terrain features, weather, vegetation, transmission from other radio devices and other factors).

**Lock Key function:** Push up the lock switch. The  $(\mathbf{ff})$  will flash for 6 seconds, and then it goes into key lock mode, and it won't be activated anymore. The  $(\mathbf{ff})$  will flash for 6 seconds again if any button be pressed. Push down the lock switch, and the transmitter will start working.

### STEP 2 - Setting up the receiving collar Charging the Receiving Collar

- 1. Remove the rubber cover and plug the USB Charging Cable into the charging port.
- 2. Plug the Adapter into a standard outlet.
- 3. The red LED will keep lighting when the Receiving Collar is charging.
- 4. The green LED will be lighting once it's fully charged with 1.5 hours.
- 5. Remove the Charging Cable, and put back the rubber cover.

Low battery indicator: The red LED will flash for about 30 seconds, and then the receiving collar will be turned off automatically.

#### How to use the Receiving Collar:

Press the ON/OFF button for about 1 second to turn the receiving collar on. The green indicator light will commence light up.

Power saving mode: The receiving collar will go into standby mode if it is idle for more than five minutes. Any movement of your pet will reactivate the receiving collar. If the receiving collar is not activated when the transmitter is turned on or the green indicator on the receiving collar is not displayed, then shake the receiving collar gently; this will activate the receiving collar and get the green LED indicator to light up.

#### STEP 3 - Pairing the remote and the collar

- 1. Push down the lock switch to ensure the remote is on work status.
- 2. Press the button to choose channel 1 or 2.
- Hold the ON/OFF button on seconds on the receiver collar. The green LED on the collar will start blinking. This indicates that the collar is ready for pairing.
- Press Beep 町 /Vibration 師/Beep+Vibration 鎌 to launch ignal. The green LED on the collar will stop blinking and turns on, indicating that the collar has been paired successfully.

5. Then pair the second collar or to pair the collar another channel, repeat points 1 to 4. When pairing a second collar, make sure you switch to a new, unused channel before pairing.

#### Warning: To avoid assigning two collars to the same channel, wait at least 10 seconds before testing.

### STEP 4 - Testing the Training Collar

Note: Make sure you pair the collar (or collars, as the case may be) with the remote controller before testing.

# Testing the Beep, Vibration and Beep + Vibration functions:

- Press the button Beep, Vibration, or the Beep + Vibration mode.
- Select the beep volume, vibration intensity, or both at the same time (depending on mode) from the rotary knob.
- If the receiver beeps on the Beep mode, vibrates on the Vibrate mode, or does both on the Beep + Vibrate mode, then it is working properly.



#### STEP 5 - Fitting the receiving collar to your pet

The correct fitting and placement of the collar are important for the effective functioning of the system and the successful training of your pet.

Please tighten the collar properly and place the receiver device on your dog's windpipe as that is the area most sensitive to stimulation so that you can be sure that your dog feels the vibration. The device can also be placed elsewhere on the neck if your dog reacts properly to the vibration.



### Answers to some questions

#### Is the Receiving Collar waterproof?

Yes. The collar can work in the rain, snow, and dirt. It is dubbed "Collar for any weather."

# Once my dog is trained and has learned to obey my commands, will he have to con?

Probably not. Although from time to time, you might need to reinforce the training with the help of the collar.

#### Can I use two remotes with one collar?

No, a collar can be paired to only one remote at a time.

#### Can I use the collar with more than one pet?

Yes, you can easily pair a second remote-controlled collar to the system. The second collar can be paired to the second channel on the remote.

# Will I get exactly 1000 feet of range between the remote and the collar?

The effective range is up to 1000 feet (300 m) without obstacles and other interference. The actual range may vary depending on terrain, weather, vegetation, battery capacity, and radio signal interference.

#### What is the lifespan of the lithium batteries?

The Lithium battery in the Remote Transmitter and the Receiving Collar can be charged 400 times before it begins to depreciate. The average duration of a charge is, depending on use, about a week.

# How long should the training session for my dog be?

The training sessions should be kept short for maximum effectiveness. It's advised not to train your dog for more than 10-15 mins at a time.

#### For how long can I leave the collar on my pet?

No more than 12 hours per day, because the collar was not designed to be kept on for longer than that.

#### What kind of pets are the collars suitable for?

This product is not suitable for pets with necks larger than 26 inches (66 cm) or for pets that weigh less than 4 lbs. or 2.5 kg. The collar's length is adjustable to 26 inches (66 cm). If your pet's neck is smaller than 26 inches (66 cm), please cut the excess strap.

### Why does the collar make a rattling sound as if something is loose inside?

That is the standby sensor that moves around inside the collar, and when it stops moving, the 5-minute countdown to Standby Mode begins.

# What should I do if my pet's neck becomes red and irritated?

Remove the collar and do not use it on your pet for a few days. If the irritation persists for more than 48 hours, consult your local veterinarian.

Once the skin returns to normal, you can use the collar again, but you should loosen the collar a bit (not too loose or it will not work) and give your pet more breaks from wearing it. Monitor your pet's skin closely. Stop using the collar if the irritation persists.

#### Can I attach a leash to the collar?

No! This will result in the contact prongs being pulled too tightly against the pet's neck. If you need to keep your pet on a leash, then use a separate collar.



# I have fitted the collar correctly, but my pet is not responding.

- Ensure that the batteries are fully charged. You need to charge both the remote and the collar fully before first use.
- Make sure the collar you are trying to activate is paired with the remote. See page 13 for instructions.
- Make sure the correct channel is selected on the remote.
- Increase the impulse intensity if necessary. Try going up a mode (from Beep to Vibration).
- Restart the collar by pressing the ON/OFF button.
- Perform the test sequence, as described on page 14.
- If none of the above works, contact us at support@elecane.com, and we will provide further assistance.

#### The Remote Transmitter does not work

- Charge the remote before first use. The charging time is typically two and a half hours.
- The remote will automatically go into Standby Mode if it is left idle for 1 min and its screen will turn off. Press any button to reactivate the remote.

### **General Tips for Training Your Dog**

- Eliminate one behavioral problem or teach one command at a time. If you move too fast with the training, your dog may become confused.
- Be consistent. Give your dog a single Beep, Vibration, or Beep+Vibration for each misbehavior.
- Do not over-correct your dog. Use a few stimulations as possible during training.
- Unless you can supervise him / her, it is recommended that you restrain your dog from environments where he/ she has a history of misbehaving. However, setting up a training session, in this case, can dramatically improve your chances of success.

If your dog reacts to the training by hiding or acting fearfully, redirect his/ her attention to simple and appropriate behavior, such as the "Sit!" command.





# Our customer support is very friendly and caring ♥

