







# **User Guide**

**Training Collar for Small Pets** 

Please read the entire guide before using



Just point the camera of your smartphone to the QR code.



Thank you for choosing the **Training Collar for Small Pets**. Our mission is to provide you with safe tools and methods to train your dog and set up a true connection with your pet.

This collar allows you to train and control pets from 4 to 20 lbs. We've designed this tool to assist pet owners. It is by no means an automatic tool.

This Training Collar has been tested and proven to be safe, comfortable, and effective for training dogs weighing over 4 lbs. This system allows you to control your dog within a range of up to a thousand feet (1000 ft.). All you need to do is press a button, and the remote transmitter sends a signal to the receiving collar, which then activates a beep, vibration, or both. If you use this tool appropriately, you can change all undesired behavior from your dog and teach them advanced and basic commands.

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#### **Features**

- 1. This device comes with a Rechargeable Remote, which has lock key features that can be used to control up to two receiving collars.
- 2. The receiving collar is weatherproof and can be used in every type of weather.
- 3. This tool is suitable for pets that weigh from 4 to 20 lbs.
- 4. You can control your pets for up to a distance of 1000 feet
- 5. The collar has different modes beep mode, vibration mode, and beep and vibration mode.
- 6. You can adjust the intensity of the vibrations from 1-8, depending on your needs.
- 7. Power saving modes:
  - When left idle for more than five minutes, the receiving collar will go int standby mode.
    However, any movement by your pets will reactivate it. The receiver comes with a motion sensor built into it.
  - The remote control will also go into standby mode, with the light going off if it is not used within minutes. Simply press the button to reactivate it.
- 8. There are two metal contacts in the pack (1 short and one long) designed to suit your dog's hair. There are also plastic plugs to ensure that your dog is comfortable while wearing the collar.

Note: This collar is designed for pet training by owners. It is by no means an automatic tool.

#### **Precautions**

DO NOT use this product on aggressive pets!

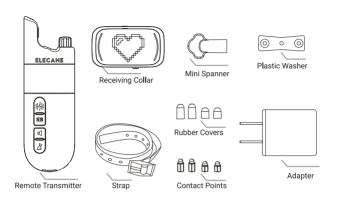
#### **CAUTION Risk of skin damage**

- Do not allow your pets to wear the collar for more than 12 hours for every 24-hour timeline.
- It is recommended that you change the position of the collar on the neck of your pet every 1 or 2 hours.
- If you are connecting a leash to a separate collar on your pet, be sure that it does not put excessive pressure on the electronic collar.
- Examine your dog's neck every day for signs of soreness or cha caused by prolonged use of the collar.
- If you find a rash on the neck of your pet, cease to use the collar until the injured skin is fully healed.
- If the condition persists for more than 48 hours, kindly contact your veterinarian.

#### **CAUTION Battery life**

- Please ensure that you charge both the receiving collar and the remote control before using.
- To help extend the battery life of this product, please charge them once per month if you do not intend to use it for an extended period.

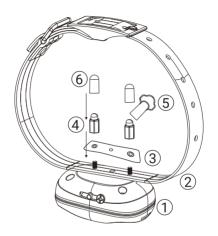
### **Components**





#### How to install the belt to the Collar Elecane

- 1. Collar
- 2. Belt
- 3. Plastic washer
- 4. Contact points
- 5. Mini Spanner
- 6. Rubber covers

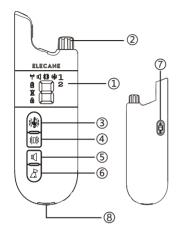


There are two metal contacts in the pack (1 short and one long) designed to suit your dog's hair. There are also plastic plugs to ensure that your dog is comfortable while wearing the collar.

Use a mini spanner to secure the contact points to the collar.

Put rubber contact point on the metal contact points. They will make wearing the collar comfortable for your pet.

#### Remote control overview



- 1. LED screen
- 2. Intensity up/down rotary knob
- 3. Beep + Vibration button
- 4. Vibration button
- 5. Beep button
- 6. Channel button
- 7. Lock key switch
- 8. Charging port

- □ 1-8 level
- Beep mode
- **Vibration mode**
- Beep + Vibration
- ነ¹ Signal mark
- Full battery

- X Low battery
- 1 Collar 1
  - <sup>2</sup> Collar 2

#### **LED Screen Remote control**

- Beep Mode: When this symbol is displayed, this means that the beep mode has been activated on the receiving collar.
- Vibration Mode: When this symbol is displayed, this means that vibration mode has been activated on the receiving collar. You can adjust the intensity of the vibration level from 1-8 using the rotary knob.
- Beep + Vibration Mode: When this symbol is displayed, this means that vibration alongside a beep has been activated on the receiving collar. You can also adjust the level of intensity of vibrations from 1-8 using the rotary knob.
- Signal: When this symbol is displayed, this means that the transmitter is launching a signal.
- Full battery: When this symbol is displayed during charging, this means that the battery is fully charged.
- Low battery: When this symbol is displayed, this means that the transmitter is low in battery and needs to be recharged.
- This symbol signifies that the remote is locked. To unlock, push up/down the switch. To lock, repeat likewise.

#### Remote control buttons

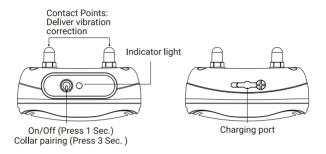
**Beep+Vibration/Vibration/Beep button (3,4,5):** Press this button to launch the correct signal **Channel button (6):** Press this button to switch between the two collars in cases where you are using two collars simultaneously.

### **Battery Information**

**Charging port:** Plug the USB charging cable into the port to charge the remote transmitter.

- Lithium battery: Use 3.7V 500mAh for the remote transmitter
- Lithium battery: Use 3.7V 480mAh for the receiving collar
- Operating frequency: RF433 MHZ
- Please ensure that you charge both the receiving collar and the remote transmitter before using
- To extend the battery life of this product, please charge them at least once every month if you do not intend to use it for an extended period.

### **Receiving Collar overview**



#### **Battery Information**

- Lithium battery: Use 3.7V 480mAh for the receiving collar
- Operating frequency: RF433 MHZ
- Please ensure that you charge both the receiving collar and the remote transmitter before using
- To extend the battery life of this product, please charge them at least once every month if you do not intend to use it for an extended period.



### **How to use ELECANE Training Collar for Small Pets**

#### STEP 1- Setting up the remote

Charge the receiving collar and the remote transmitter before use!

To extend the battery life of this product, please charge them at least once every month if you do not intend to use it for an extended period.

### Charging the remote

- Plug the USB charging cable into the charging port
- 2. Plug the adapter into a standard outlet
- 3. When charging, the number (1) will be lighting circularly
- 4. The LED screen will display a symbol once fully charged, which takes place in two and a half hours. Remove the USB charging cable after charging is completed

Low battery indicator: The LED screen will display and flash for 30 seconds, after which the transmitter will be turned off automatically.

#### How to use the remote transmitter

- Push down the key lock switch, and the LED screen light will turn on.
- Press Beep/Vibration/Beep+Vibration button, and the LED screen will display, which means the corresponding mode is activated.

- 3. Rotate the knob according to the intensity of vibration that you desire
- 4. Select different channels for 1 2 Receiving Collars.

Power Saving Mode: The Remote Transmitter will go into Standby Mode if it is idle for 1 min. The LED screen on the Remote Transmitter will not display anything in this case (☐ will go off within 30seconds, ♥ will go off within 1 min), press any button to reactivate it.

Lock Key function: Push up the lock switch. The (n) will flash for 6 seconds, and then it goes into key lock mode, and it won't be activated anymore. The (n) will flash for 6 seconds again if any button be pressed. Push down the lock switch, and the transmitter will start working.

# STEP 2 - Setting up the receiving collar Charging the Receiving Collar

- 1. Remove the rubber cover and plug the USB Charging Cable into the charging port.
- 2. Plug the Adapter into a standard outlet.
- The red LED will keep lighting when the Receiving Collar is charging.
- 4. The green LED will be lighting once it's fully charged with 1.5 hours.
- 5. Remove the Charging Cable, and put back the rubber cover

Low battery indicator: The red LED will flash for about 30 seconds, and then the receiving collar will be turned off automatically.

### How to use the Receiving Collar:

Press the ON/OFF button for about 1 second to turn the receiving collar on. The green indicator light will commence light up.

#### Power saving mode:

The receiving collar will go into standby mode if it is idle for more than five minutes. Any movement of your pet will reactivate the receiving collar. If the receiving collar is not activated when the transmitter is turned on or the green indicator on the receiving collar is not displayed, then shake the receiving collar gently; this will activate the receiving collar and get the green LED indicator to light up.

# STEP 3 - Encoding the remote and the receiving collar

- 1. Push down the lock switch to ensure the remote is on work status.
- 2. Press the button to choose channel 1 or 2.
- Hold the ON / OFF button on seconds on the receiver collar. The green LED on the collar will start blinking. This indicates that the collar is ready for pairing.
- 4. Press Beep ◀/Vibration /Beep+Vibration ∰ to launch signal. The green LED on the collar will stop blinking and turns on, indicating that the collar has been paired successfully.

5. Then pair the second collar or to pair the collar another channel, repeat points 1 to 4. When pairing a second collar, make sure you switch to a new, unused channel before pairing.

Warning: To avoid assigning two collars to the same channel, wait at least 10 seconds before testing.

#### STEP 4 - Testing the Training Collar

Note: Make sure you pair the collar (or collars, as the case may be) with the remote controller before testing

#### Testing the vibration function

Press the button on the remote transmitter to launch the vibration signal. If the receiving collar vibrates, then the vibration function is working correctly.

You can adjust the intensity of the vibration from level 1-8 using the rotary knob.

### Testing the beep function

Press the button ¶ on the remote transmitter to launch the beep signal. If the receiving collar beeps, the beep function is working correctly. The volume of the beep can not be adjusted.

### Testing the beep + vibration function

Press the button on the remote transmitter to launch the vibration signal with beep signal. If the receiving collar vibrates and beeps, then the beeps+vibration function is working correctly. You can adjust the intensity of the vibration from level 1-8 using the rotary knob. The volume of the beep can not be adjusted.

#### STEP 5 - Fitting the receiving collar to your pet

Important: Fitting and placing the collar on your pet is important for the effective functioning of the system and the successful training of your pet. The contact prongs must touch the skin of your pet on the underside of the pet's neck.

- Place the contact prongs to the center of your pet's neck and make sure they touch the skin. Use longer prongs if your pet has long hair or thick coats. You may have to trim your pet's hair a bit to ensure better contact. The highest vibration level can penetrate up to 1/4" of fur.
- 2. After you must have found the perfect fit, take the collar, put the plastic washer in between the contact prongs and the collar, and tighten the contact prongs with a spanner. There are also plastic plugs to ensure that your dog is comfortable while wearing the collar.

#### **Answers to some questions**

#### Is the Receiving Collar waterproof?

Yes. The collar can work in the rain, snow, and dirt. It is dubbed 'Collar for any weather'.

# Once my dog is trained and has learned to obey my commands, will he have to con?

Probably not. Although from time to time, you might need to reinforce the training with the help of the collar.

#### Can I use two remotes with one collar?

No, a collar can be paired to only one remote at a time.

#### Can I use the collar with more than one pet?

Yes, you can easily pair a second remote-controlled collar to the system. The second collar can be paired to the second channel on the remote.

# Will I get exactly 1000 feet of range between the remote and the collar?

The effective range is up to 1000 feet without obstacles and other interference. The actual range may vary depending on terrain, weather, vegetation, battery capacity, and radio signal interference.

### What is the lifespan of the lithium batteries?

The Lithium battery in the Remote Transmitter and the Receiving Collar can be charged 400 times before it begins to depreciate. The average duration of a charge is, depending on use, about a week.

# How long should the training session for my dog be?

The training sessions should be kept short for maximum effectiveness. It's advised not to train your dog for more than 10-15 mins at a time.

#### For how long can I leave the collar on my pet?

No more than 12 hours per day, because the collar was not designed to be kept on for longer than that.

#### What kind of pets are the collars suitable for?

This product is not suitable for pets with necks larger than 26 inches or for pets that weigh less than 4 lbs. The collar's length is adjustable to 26 inches. If your pet's neck is smaller than 26 inches, please cut the excess strap.

# Why does the collar make a rattling sound as if something is loose inside?

That is the standby sensor that moves around inside the collar, and when it stops moving, the 5-minute countdown to Standby Mode begins.

## What should I do if my pet's neck becomes red and irritated?

Remove the collar and do not use it on your pet for a few days. If the irritation persists for more than 48 hours, consult your local veterinarian.

Once the skin returns to normal, you can use the collar again, but you should loosen the collar a bit (not too loose or it will not work) and give your pet more breaks from wearing it. Monitor your pet's skin closely. Stop using the collar if the irritation persists.

#### Can I attach a leash to the collar?

No! This will result in the contact prongs being pulled too tightly against the pet's neck. If you need to keep your pet on a leash, then use a separate collar.



Just point smartphone's camera https://bit.ly/trainingCollar

### **Troubleshooting**

# I have fitted the collar correctly, but my pet is not responding.

- Ensure that the batteries are fully charged. You need to charge both the remote and the collar fully before first use.
- Make sure that the contact prongs are touching your pet's skin. Ensure that you are using the correct set of contact prongs suitable for the length of your pet's fur. You might have to trim the fur from where the contact prongs should touch the skin.
- Make sure the collar you are trying to activate is paired with the remote. See page 14 for instructions.
- Make sure the correct channel is selected on the remote.
- Increase the impulse intensity if necessary. Try going up a mode (from Beep to Vibration).
- Restart the collar by pressing the ON/OFF button.
- Perform the test sequence, as described on page 15.
- If none of the above works, contact us at support@elecane.com, and we will provide further assistance.

#### The Remote Transmitter does not work

- Charge the remote before first use. The charging time is typically two and a half hours.
- The remote will automatically go into Standby Mode if it is left idle for 1 min and its screen will turn off. Press any button to reactivate the remote.

### **General Tips for Training Your Dog**

- Eliminate one behavioural problem or teach one command at a time. If you move too fast with the training, your dog may become confused.
- Be consistent. Give your dog a single Beep, Vibration, or Beep+Vibration for each misbehavior.
- Do not over-correct your dog. Use a few stimulations as possible during training.
- Unless you can supervise him/ her, it is recommended that you restrain your dog from environments where he/ she has a history of misbehaving. However, setting up a training session, in this case, can dramatically improve your chances of success

If your dog reacts to the training by hiding or acting fearfully, redirect his/ her attention to simple and appropriate behavior, such as the "Sit!" command.



Our customer support is very friendly and caring ♥



If you have any questions about the bark collar, PLEASE CONTACT US!